

# Electric Assistance Program System Benefits Charge Reconciliation Report March 2011

	<b>Public Service of NH</b>
Retail Delivery KWHs	639,145,104
SBC Low Income EAP Rate	\$ 0.0018
SBC Low Income EAP Billed Amount	\$ 1,150,461.19
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	98.02
<b>SBC Low Income EAP Funding</b>	<b>\$ 1,150,559.21</b>
<b>EAP Costs</b>	
Discounts Applied to Customers' Bills	\$ 1,276,973.97
Payments to Community Action Agencies	118,064.71
Incremental Program Expenditures	2,787.01
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>1,397,825.69</b>
<b>SBC Low Income EAP Balance (Expenses exceeded revenues)</b>	<b>\$ (247,266.48)</b>
<b>Total amount due from State Treasury</b>	<b>\$ 247,266.48</b>
Program to Date Reserve Balance	\$ 372,886.38

<sup>(1)</sup> Interest on reserve at 0.30950%  
 $\$372,886.38 * 0.30950\% * 31/365 = \$98.02$

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of March 31, 2011**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	827	1	3.1%	\$ 5,627.62	0.4%
	2,819	2	10.4%	23,256.51	1.8%
	4,984	3	18.4%	96,722.76	7.6%
	5,865	4	21.7%	228,641.94	17.9%
	6,162	5	22.8%	340,510.16	26.7%
	<u>6,395</u>	6	<u>23.6%</u>	<u>582,214.98</u>	<u>45.6%</u>
<b>TOTAL</b>	27,052		100.0%	\$ 1,276,973.97	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of March 31, 2011**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	74.40	\$	111.42
Average Past Due Amount	\$	185.70	\$	232.85
Total Included Accounts Receivable <sup>(1)</sup>	\$	2,018,545.63	\$	43,467,658.37
Number of Accounts <sup>(1)</sup>		27,128		390,103
Percent Past Due:	39.01%	10,583	18.93%	73,846
% Past due 30 days	36.47%	3,859	50.23%	37,093
% Past due 60 days	23.95%	2,535	25.17%	18,587
% Past due 90 days	39.58%	4,189	24.60%	18,166

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2010 - 2011**

Information Technology  
Program Administration  
Brochures  
Training  
Other

**TOTAL EAP ONGOING ADMINISTRATION COSTS**

SBC REVENUES COLLECTED (including Interest on Reserve)

	<u>For the Quarter Ending March 31, 2011</u>			<u>Cumulative Costs From Oct. 1, 2010 to Mar. 31, 2011</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	8,482.61	\$ 8,623.81	\$ 17,106.42	\$ 16,860.56	\$ 27,290.45	\$ 44,151.01
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
<b>\$</b>	<b>8,482.61</b>	<b>\$ 8,623.81</b>	<b>\$ 17,106.42</b>	<b>\$ 16,860.56</b>	<b>\$ 27,290.45</b>	<b>\$ 44,151.01</b>
			<b>\$ 3,648,401.35</b>			<b>\$ 6,998,934.91</b>